Tti School of English Course information 2017







A warm welcome from Bridie O'Reilly and Guy Rose! We'd like to introduce you to our school...









Why Choose Tti School of English?

We are an independent boutique school, not part of a chain. Tti School is very close to the centre of London: (15 mins to Covent Garden). We can offer you a good choice of accommodation. Since 1998 over 20,000 students have chosen to study with us. Many students have described Tti as their 'Home from Home'. We are accredited by the British Council and a member of English UK. We achieved 'Centre of Excellence' in 2013, 2014, 2015 and 2016. You will study with well-qualified teachers who love to teach. We have an impressive Social Programme. Camden is a really interesting, creative and vibrant location. We have a comfortable dedicated 30+ suite. We offer free tea and coffee all day. Free wifi; a library of books and DVDs. E-learning access continues after you finish your course.

We know you'll love your time here!

Important Information:

- A £45 registration fee applies to all courses.
- All courses are from Monday to Friday.
- Lessons are 50 minutes in length.
- Minimum age is 16 for General and Exam courses and 18 years old for Business English and Work Experience programmes.
- Prices include all course materials and free E-learning. Plus a weekly teacher-led social programme which includes some free activities.
- Tti has two centres: the main school and administration office is at 148 Camden High street NWI 0NE; the second building is just 10 minutes walk away at 158 Kentish Town Road NW5 2AG.

Tti School in 2017

We are pleased to offer you a wide choice of courses. You can start any Monday apart from courses with set start dates.

General English	Focus on your confidence and fluency in spoken English while developing your knowledge of grammar and vocabulary. Our teachers will inspire you to achieve the best you can in the time you have available. Maximum 15 in a class.
30+ General English	Study in an adult environment with other mature students.You will be able to negotiate a syllabus with your group and teachers to create a more personalised course. Maximum 12 per class, B1 level or higher.
General English + Business	Build the confidence you need to succeed in an international company! Our Business English Option gives you practical skills to help you communicate effectively in a work environment. Lessons are designed to reflect real-life professional situations.
IELTS Exam preparation	We can make sure you achieve the score you need! Our teachers are very well experienced in motivating students and will guide you through the exam process every step of the way.
FCE and CAE Exam preparation	Closed group courses structured to ensure success! You will follow a Cambridge approved and designed syllabus. There are set start dates for these courses throughout the year.
Exam Preparation - Combination	Combine our General English Course with 5 one-to-ones lessons per week to create a tailored exam preparation course.
Family Courses	We can help you create a perfect study holiday in London for your family. In partnership with a quality junior course provider we offer an excellent family programme. Parents study with us here at Tti School of English and your children will study with our partner school also located in Camden Town. Our suggested course for parents is our 30+ programme, however all of other options are also available.
Tti Course + Paid Work Experience, Internship or Volunteering	Combine a course of English with paid work experience, a professional internship in a field of your choice or volunteer with a local charity in London. All of these programmes provide you with the opportunity to use your English skills in a professional setting while building your CV in an English speaking country.
Long-term Academic Focus	The most cost effective way of studying in London for 15 or more weeks. We offer flexible timetables and free upgrades to exam preparation with this course.
Individual Tuition	If you have specific times you can study or areas to improve, book one-to-one lessons for a personalised learning programme.
Christmas and New Year	The perfect gift for friends, family – or for yourself! Improve your language skills during the morning and join in with London's magical festivities during the afternoon.



Meet the Principal, Viv Canal

At Tti School of English you will find the warmest welcome and the most creative language school in London. The Tti team look forward to meeting you soon!

















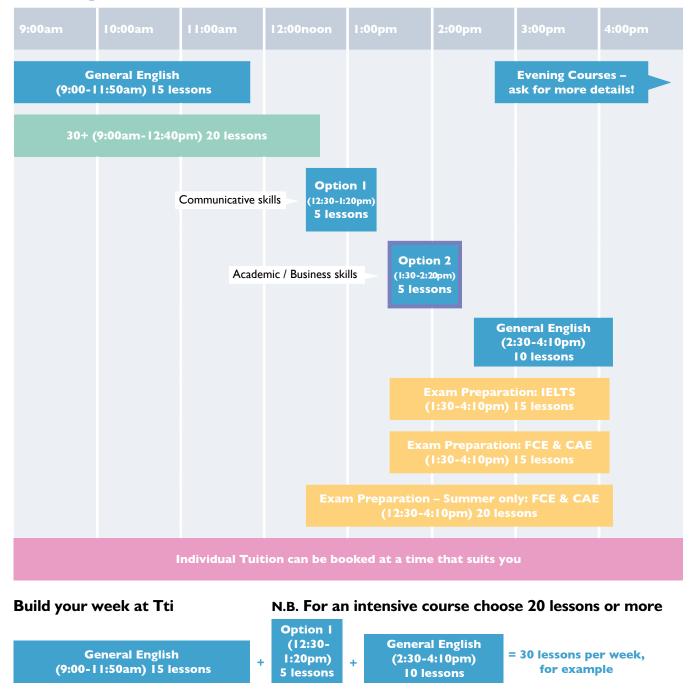








Weekly Timetable



General English Courses

General English is our most popular course. You can create your own timetable to give you the perfect balance between learning and free time. Level of English: Elementary to Advanced.



		Number of study weeks										
Lessons per week	Hours per week	I	2	3	4	5	6	7	8	10	12	>12 weekly price
35	29.2	£357	£668	£1002	£1336	£1670	£1764	£2058	£2125	-	-	-
30	25	£309	£571	£857	£1143	£1428	£1525	£1779	£1865	£2331	£2570	+£214
25	20.8	£289	£531	£797	£1063	£1328	£1430	£1668	£1747	£2184	£2394	+£200
20	16.7	£231	£433	£649	£865	£1082	£1153	£1345	£1394	£1743	£1915	+£160
15	12.5	£173	£321	£482	£643	£803	£863	£1007	£1050	£1313	£1462	+£122
10	8.4	£116	£210	£315	£420	£525	£567	£662	£714	£893	£983	+£82
20 pm*	16.7	£173	£325	£487	£649	£812	£865	£1009	£1046	£1307	£1436	+£120
15 pm*	12.5	£130	£241	£362	£482	£602	£647	£755	£788	£984	£1097	+£92
10 pm*	8.4	£87	£158	£236	£315	£394	£425	£497	£536	£669	£737	+£62

*afternoon General English classes are 25% cheaper than morning classes

Why choose our General English Course?

- Develop your knowledge of grammar and vocabulary.
- Practise the 4 key language skills through interactive classroom activities, local cultural outings and guided self-study.
- Flexibility You can choose a part time or full time course with a flexible timetable – you can study all day or just in the morning or afternoon.

With our two Option classes you can take communicative skills (i.e. conversation practice, pronunciation or vocabulary in context); and/or academic or business skills (i.e. writing formal documents, exam skills, or negotiation and presentation skills).

30+ General English Course

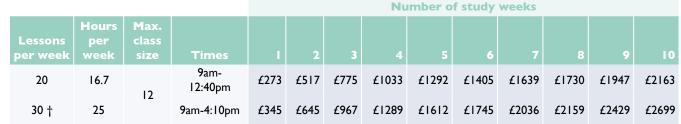
We know you are young at heart! Our 30+ course allows you to study and socialise together with like-minded people - without any teenagers! Study 20 lessons per week in our centre in lively and fascinating Camden, close to Central London.



Why choose our 30+ Course?

- A tailor-made programme just for you. Our enthusiastic highly-qualified teachers will create your course through a negotiated syllabus for a more personalised programme.
- Maximum 12 students per class.
- Weekly teacher-led class trips to London's museums, parks and attractions.
- Weekly speakers with Q&A sessions for native speaker interaction. Guests have included museum curators, journalists, actors, local politicans and entreprenuers.

If your level of English is intermediate or higher this is the perfect course for you.



† Intensive course: includes 10 lessons of General English in the afternoon

What Tti students have to say...



I have really enjoyed Tti's 30+ course. In the beginning, I did not feel confident to speak very well but the teachers were very kind and always encouraged me. Our classroom environment is a calm, comfortable space to improve your English and all the students are proactive. The guest speakers help you also to learn English in a natural way. Thank you for a wonderful time and I'll keep studying English after this experience at Tti.

> This is my seventh time studying at Tti. The 30+ course was a great experience and I really enjoyed studying in a small group and the weekly trips. The teachers are always keeping us engaged with interesting topics from UK culture to politics and global issues. I would definitely recommend this course to anyone looking to improve their English with a more interactive course.



Satsuki Ishizuka Japan



Drury Lane Theatre Tour

St Ethelburga's Church

Meet some of our Guest Speakers









Massimo Chivilò Italy

Bank of England





IELTS Exam Preparation

The perfect preparation for your IELTS exam. This is a very focused course with two key objectives: to help you walk into your exam feeling confident; and to complete the exam with the IELTS score you require for your future. You must have an Intermediate level of English and pass our IELTS pre-test before being accepted onto the course.

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- Flexibility You can start your course any Monday.
- Small classes Maximum of 12 students.
- Real Exam Practice At Tti you will sit regular tests and full mock exams during the course.
- Tutorials You will have one-to-one tutorials with your teachers to monitor your progress and help with your personalised e-study plan.
- You can combine your IELTS course with 15 morning General English lessons to intensify your chosen programme.

						Number of study weeks				
	Hours per week	Max. class size	Times							10
15	12.5		1:30-4:10pm	£197	£370	£555	£740	£978	£1210	£1496
30 †	25	12	9-11:50am & 1:30-4:10pm	£293	£561	£841	£1122	£1544	£1959	£2432

† Intensive course: includes 15 lessons of General English in the morning

Exam Fee: £170

Exam Preparation - Combination Courses



We can also offer individual preparation for the TOEFL, BEC Vantage and BEC Higher exams. These courses combine 20 group lessons of General English with 5 one to one exam preparation lessons each week. The individual lessons allow us to create a personalised programme just for you focussing on the exam of your choice and the skills you will need to in order to achieve your learning goals.

			Num	ber of s	study v	veeks
Course		Hours per week				
TOEFL BEC	20 lessons + 5 one-to-one lessons	21.6	£415	£800	£1200	£1600

FCE and CAE Exam Preparation

Achieve the exam success needed for international careers and study! A First Certificate (FCE) & Cambridge Advanced (CAE) gualification opens the door to businesses, educational institutions and government departments around the world. It is widely recognised as proof of outstanding English language skills and can also be used for your university or student visa applications in the UK.

- Small classes Maximum of 12 students in closed groups.
- Flexibility Choose an intensive 8-week course or a shorter summer programme.
- · Qualified teachers with a great deal of experience who will motivate you to realise your FCE & CAE goals.
- Real exam practice At Tti you will sit regular tests and full mock exams during your course.
- Included in the course price a course book, access to online Cambridge exams through our e-learning system, one to one tutorials with your teachers to monitor your progress and social programme activities to practise your communication skills further.

FCE and CA	AE Exam Pr	eparation						
Course start dates	FCE Exam dates	CAE Exam dates		Course length	Hours per week	Course Price		
16th January,	10th March,	11th March,*	15	8 weeks	12.5	£1495		Level requirements:
10th April, 16th October 2017	3rd June,* 9th December* 2017	3rd June,* 9th December* 2017	30†	I-8 weeks	25	£1495 + £122 per week	£155	FCE – Upper Intermedi CAE – Advanced
*	Accommodation	needed until Sun	day	† Intensive co	urse: includes	15 lessons of (General Englis	h in the morning

FCE and CAE 20 lessons Exam Preparation (Summer only, 2-8 weeks)

							Nun	nber of	study w	eeks		
Course start dates	FCE Exam dates	CAE Exam dates		Hours per week								
Any Monday from 3rd	27th July, 24th	20th July, 25th	20	16.7	£494	£740	£987	£1234	£1304	£1521	£1738	£155
July to 14th August 2017	August 2017	August 2017	35 †	29.2	£693	£1040	£1386	£1733	£1827	£2132	£2436	2133

† Intensive course: includes 15 lessons of General English in the morning



Family Course

Two quality English language providers focussing on their areas of expertise come together to provide a unique family experience in London. We can help you create a perfect study holiday in London for your family. In partnership with a quality junior course provider we offer an excellent family programme. Parents study with us here at Tti School of English and your children will study with our partner school also located in Camden Town. Our excellent accommodation options and social programme will make the experience unforgettable. Camden Town is the perfect location for a family study holiday in London with Regent's Park, London Zoo and Camden Market all within an easy walk of our schools.



Why choose our Family Course?

- Flexibility Courses start every Monday and there is a choice of finishing times for both adult and junior classes.
- Small classes.
- Convenient family members study within close proximity of each other just a 5 minute walk away.
- Programmes available throughout the year.
- Study in one of London's most vibrant and family friendly locations.

Children's Courses

Course	Times	Price per week	
Half day	9am-1:45pm	£425	
Full day	9am-3:15pm	£495	
Intensive day	9am-4:15pm	£595	
One to one	Please enquire	£60 per hour	

Our suggested course for parents is our 30+ programme, however plenty of other options are available (for further details please see page 4).



Long-term Focus Courses

If you are planning an extended stay in the UK, our long-term courses will give you the chance to dramatically improve your language skills. With new courses lasting from 15 to 44 weeks starting every Monday, you're sure to find a long-term course that fits your plans. There is the option to study Business English too. You can also join our Exam Preparation programmes at no extra charge. We strongly recommend you sit an external exam during your long-term course.

Why choose our Long-term Focus Courses?

- Monthly lunch meetings with our senior management to monitor your progress.
- Tutorials with your teacher to ensure your study plan is on track.
- Free upgrades to Exam courses.
- Flexible timetable.

As we recommend that you take an exam preparation course and sit an external exam during your stay, here are our special discounted rates:

The	lon
2	25 –

Long-term Focu Upg	ıs Course Opti grades	onal	Lessons	Hours			Number	of stud	y weeks	
IELTS 15 Course	Minimum 2 week booking	Free	per week	per week	Times	15	24	30	36	44
FCE 15 & CAE 15	for 8 weeks	Free	15	12.5	9am-1:20pm or	£2111	£3377	£4095	£4687	£5267
FCE 15 & CAE 15 – Summer Only	Minimum 2 week booking	Free	15	12.5	12:30-4:10pm	LZIII	£3377	24075	L4007	£3207

Individual Tuition

his is the fastest way to see improvem in your language knowledge.

One-to-one lessons are tailor-made to your needs and topics of interest.

Book private classes for individual attention from your teacher.

Alternatively, travel with a friend and the two of you can share a class with your own teacher.

One-to-one:

£61 per hour or £52 per hour when booking 5 hours or more.

Two-to-one (with a friend): £42 per person per hour or £34 per person per hour when booking 5 hours or more.



 ger you study the cheaper it is per week.

 24 weeks = £141
 31– 36 weeks = £131

 30 weeks = £137
 36 – 44 weeks = £120



English + Work Experience or Volunteering

Book a minimum 2-week course (Paid Work Experience/Volunteering) or 4-week course (Professional Internship) of 20 lessons each week. You can choose any course: General English, Exam Preparation or 30+.

English + Paid Work Experience

Finding a job can be difficult if you're unfamiliar with the UK job market or lack confidence speaking English. Our Paid Work Experience courses are designed to make things as easy as possible. We provide classroom lessons to develop your skills and job interviews through our partner company to get you into work.

English + Professional Internship

From advertising and fashion to engineering and law, an internship opens the door to many exciting careers. Complement your classroom lessons with an internship at the end of your course. This programme is a great way to gain the skills – and the opportunities – you need.

English + Volunteering

In association with some of our local charities, including Oxfam we have created a great opportunity to gain volunteer experience and build your CV in the UK at the same time as improving your English. This type of work experience is ideal for students who are unable to commit to a period of study followed by a period of work as you can work and study at the same time with a typical shift being 4 hours per day.

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Course	Minimum English Level	Minimum period to complete	Price
English +	Pre-	12 weeks	Course
Paid Work	intermediate		fee +
Experience	(A2)		£280
English +	Upper-	8 weeks	Course
Professional	intermediate		fee +
Internship	(B2)		£600
English + Volunteering	Intermediate (BI)	4 weeks	Course fee only

What Tti students have to say...



I took Tti's Paid Work Experience Course which is the best programme for anyone who first wants to study English in a friendly environment and then actually get the opportunity to work in the best city in the world – London. I got a job as a waiter in a café only a few minutes walk from Harrods. I loved it and it was an amazing experience. I know that this will sound like a cliché, but I definitely had the time of my life!

> The Professional Internship programme was amazing because I worked in exactly the field where I want to work in the future which is in Fashion. Tti found me a placement at Liquorish, a Fashion company where I worked both in the office but also actually making the clothes. I was able to deepen my knowledge about an industry I have had a passion for since I was very young.



Junko Hasegawa Japan

Christmas and New Year Course 👫

What better time to come to London! The perfect gift for friends, family – or for yourself! With our Christmas course you can improve your English skills while enjoying the festivities in London. A Christmas social programme will be organised after classes for you to experience a London Christmas with your fellow students!



	Course dates	Lesson time	Hours	Price
Week one	18th - 22nd December 2017	Monday-Friday 9am-1pm	16.7	20 lessons £23 l
Week two	27th - 29th December 2017	Wednesday-Friday 9:30am-4pm	13.3	16 lessons £185
Week one and week two	18th - 29th December 2017	9am-1pm & 9:30am-4pm	30	36 lessons £400



Beatrice Innamorati *Ital*y

Must-dos in London at Christmas:

- Visit a traditional Christmas market.
- Enjoy a Christmas pub lunch.
- Visit the world famous Harrods, Liberty's and Fortnum & Mason.
- Explore Winter Wonderland in Hyde Park.
- See the Christmas Tree in Trafalgar Square and the lights on Regent Street and Oxford Street.





Tti Standard Study Rooms





Board Basis Min. Min. booking C Age period ir

18 I week

Available

Year round

Self-

catering

	•	
		1
Check	Check out	Facilities
unday	Saturday	Bed line microwa

before

llam

3pm-

10pm

These study rooms are managed directly by Tti School and are kept clean and well equipped. The rooms are located close to the school in Tufnell Park and Camden Town.

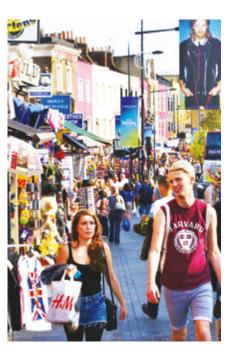
All are within walking distance.

All rooms have a desk where you can do your homework in peace and you can enjoy free Wi-Fi and broadband internet access. This is a perfect option if you prefer to be independent and cook for yourself and it's a great way to get to know other students studying at Tti and practise your English.



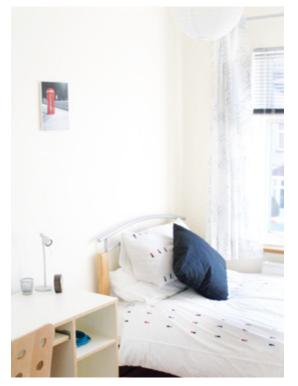
Room type	Price per person per week	
Small single	£180	9
Standard single	£230	9
Standard twin	£180	9
Standard double	£140	9

within walking distance of school



Facilities	Guest Policy	Cancellation Policy	Tube Zone
Bed linen, towel, microwave, washing machine, free wifi	Arrange with school	2 weeks notice. If after arrival, 2 weeks payment plus accommodation finding fee	2

Homestay Family





All our host families have been
carefully selected to meet British
Council requirements.We do our
best to match you with just the
right family to make your stay in
London a happy one!

Staying with a host family is ideal for you if you wish to have native speaker interaction each evening and to learn more about British culture and lifestyles.

Homestay supplement: £35 per week for private bathroom facilities

	Price per person							
Room type	per week							
Bed & breakfast	£175							
Half-board *	£215							
Bed and breakfast	£210	•						
Half-board *	£285	!						
Twin half-board	£185							
Twin bed and breakfast	£150							
* bed, breakfast and evening meal vithin walking								

distance of school

Available	Board Basis		Min. booking period	Check in	Check out	Facilities	Guest Policy	Cancellation Policy	Tube Zone
Year round	Bed & Breakfast, Half board	16	l week	Sunday before 9pm	Saturday before Ham	Bed linen, towel, free wifi on request	None permitted	2 weeks notice. If after arrival, 2 weeks payment plus accommodation finding fee	All

Student Residences



Available	Board Basis	Min. Age	Min. booking period	Check in	Check out	Facilities	Guest Policy	Cancellation Policy	Tube Zone
Year round	Self- catering	18	l week	Sunday from 2pm	Saturday at 9am	Bed linen, wash basin in room, cabled broadband in room, wifi in communal areas, communal TV, 24-hr laundrette, 24-hr reception, secure door entry, CCTV	Arrange with school	2 weeks notice. If after arrival, 2 weeks payment plus accommodation finding fee	2



Our Summer-

This university hall of residence offers single rooms with a shared kitchen and private bathroom. It is a clean and comfortable living space for students. Located between Kings Cross and Islington, it is just 15 minutes from the school by bus or a 30 minute walk away. The residence has a friendly atmosphere and a courtyard where you can sit outside.

Available	Board Basis	Min. Age	Min. booking period	Check in	Check out	Facilities	Guest Policy	Cancellation Policy	Tube Zone
July & August	Self- catering	18	l week	Sunday from 2pm	Saturday before 10am	Bed linen, wash basin in room, cabled broadband in room, wifi in communal areas, communal TV, 24-hr laundrette, 24-hr reception, security box £1.50 per day, CCTV		2 weeks notice. If after arrival, 2 weeks payment plus accommodation finding fee	I

Our Year-ro

This university ha offers single room reserved for Tti st kitchen and bathm and comfortable I students. It is loca Road, a pleasant a facilities such as sl The school is just by bus or 30-minu

ound Residence	Room type	Price per person per week		
all of residence ms grouped in flats	Single – Self Catering	£230	9	
students, with shared room. It is a clean living space for ated on Holloway area with good local shops, cafes and bars. t 15 minutes away nutes on foot.	vithin walkir distance of sc	•		

-only Residence	Room type	Price per person per week	
all of residence ms with a shared ate bathroom. It is fortable living space	Single – Self Catering private bathroom	£290	ę
ated between Kings on, it is just 15 e school by bus or a away. The residence	within walkir distance of sc	•	



Tti Premium Study Rooms

Ensuite rooms with a terrace to enjoy after class, these rooms are perfect for you if you like your home comforts.



Located in the residential area of Tufnell Park, these premium study rooms are managed directly by Tti School of English and are kept clean and well equipped. The flat offers four bedrooms all with private bathroom facilities, a laundry area and large kitchen and living room leading onto a decked garden.

This is a great choice if you like to live well and prefer to be independent and cook for yourself. This is particularly recommended for our 30+ students.



Available	Board Basis	Min. Age	Min. booking period	Check in	Check out	Facilities	Guest Policy	Cancellation Policy	Tube Zone
Year round	Self catering	18	l week	Sunday after 3pm	Saturday before Ham	Private bathroom, bed linen, towel, dishwasher, washing machine, free wifi, underfloor heating, terrace	Arrange with school	2 weeks notice. If after arrival, 2 weeks payment plus accommodation finding fee	2

Room type	Price per person per week	
Premium single – private bathroom	£310	g
Premium twin – private bathroom	£200	e
Premium double – private bathroom	£190	9

within walking distance of school



General Terms & Conditions

Payment

- Please send either the total fees for the course, or a minimum deposit of £245 for courses of four weeks or more, or £145 for courses of less than 4 weeks.
- Payment can be made by: International Bank Transfer you are responsible for all bank charges. - Sterling cheque drawn on an English bank in the UK -Debit card - Credit card - subject to a 2% handling charge.
- The payment of the balance of the course fees must be paid on the dates agreed when you register (normally 2 weeks before your course starts).
- A registration fee of £45 is charged on all courses. There is also a charge if a Confirmation of Acceptance of Studies is required (General Student Visa -Points Based System).
- · Course fees do not include the Social Programme (some activities are free).

Age

- Minimum age: 16 for General English courses.
- Minimum age: 18 for Work Experience courses.
- Minimum age: 30 for our 30+ General English Programme.

Cancellation Policy

- Deposits, Registration fees, CAS fee and courier fees are non-refundable and non- transferable.
- However in the case of unsuccessful visa applications, and providing the correct documentation is provided to support this, we will refund any fees paid, less the registration fee, deposit, CAS fee and courier fees if applicable.
- · At the discretion of Tti School and with at least three weeks' notice you can postpone the start of your course up to a maximum of one year, with no loss of fees or deposit.
- There is no refund of tuition fees after arrival in the UK, but at the discretion of Tti School, if a course cannot be completed for good reason, a credit note for the remaining time may be offered. However a minimum of two weeks' notice must be given and course credit notes are not transferable.
- All cancellation or postponement requests must be made in writing, and any repayment has to be made as it was received (i.e. to the originating credit card or bank account, or in cash if applicable).
- If a CAS has been issued, the school is required to inform the UKBA if a student cancels or finishes his or her course early.

Attendance

• As a student you are expected to attend classes regularly and on time. You will lose tuition if you are late, absent or leave before a course ends. Please see our Attendance and Lateness Policy.

Student holidays

- · Holidays can be taken by arrangement but two weeks' notice must be given.
- · Holidays taken from your course must start on a Monday and end on a Friday.
- The amount of holiday you can take depends on the length of your course.

Public Holidays

• There is no reduction in the course fees where the course includes a public holiday.

Class Sizes

- · General English classes have a maximum of 15 students.
- Exam Preparation and 30+ General English classes have a maximum of 12 students.
- Tti School of English reserves the right to cancel or alter a course if necessary and will offer an alternative if this happens.

Exam Preparation Courses

- Examination preparation courses will run as advertised if four or more students are enrolled.
- Examination preparation course fees do not include an external examination fee.

Class Length

- Each lesson is 50 minutes.
- One to one lessons are 60 minutes.

Premises

• Tti School has 2 centres in Camden. They are located at 148 Camden High Street and 158 Kentish Town Road.

Promotional Photography

· Sometimes Tti School, or our representatives, take photographs and videos during our courses which may be used for promotional purposes. Please advise at the time of booking if you do not wish to appear in any promotional material.

Data Protection

· In order to fulfill our obligations to you and in some cases to the British authorities, it is necessary for us to see and copy your passport and visa if appropriate. We also need to have your contact details both in London and at home and to know who your next of kin is. By enrolling you therefore agree to provide these and keep us informed of any changes. You also give permission to share these details at a time of inspection by an English UK inspector or government official.

Accommodation

- · All accommodation is subject to availability and early booking is advisable.
- If you require accommodation, one weeks' rent plus the £50 finding fee is payable at the time of booking.
- There is a £50 charge per person for accommodation administration.
- Full payment for the accommodation booking must be received two weeks before arrival at the latest. Tti reserves the right to cancel accommodation if payment is received late.
- In the case of full or partial cancellation of accommodation before arrival, two weeks' notice must be given to the office staff during the normal office hours of Monday to Friday, not after office hours or over the weekend. If less than two weeks notice is given two weeks' accommodation will be charged, plus the standard accommodation finding fee.
- If accommodation is cancelled after arrival, two weeks' payment will be taken, plus the accommodation finding fee.
- · It is forbidden to smoke in any of the accommodation provided, however in some accommodation, an outdoor space may be available. (If required please request this at the time of booking).
- · Bookings are Sunday to Saturday as standard, so in the case of a late arrival or an early departure, you will be charged for a full week.
- Any refund agreed will be made after the departure date as originally booked.
- If, in exceptional circumstances, the accommodation booked becomes unavailable for reasons beyond our control an alternative will be arranged, but details may differ.
- · Tti School can only arrange homestay accommodation for students aged between 16 and 18 with written consent from either a parent or legal guardian.
- · If our own accommodation is fully booked, Tti School of English reserves the right to place students in homestay or self-catering accommodation provided by an approved third party agency.
- · Tti School of English arranges most of the accommodation directly with the accommodation providers. During busier periods accommodation agencies are used to assist with the provision of accommodation.
- · Tti School of English maintains a strict policy on not placing students of the same mother tongue in the same house whenever possible in order to encourage the use of English at all times. However, in our busy periods, this is not always possible. If it is very important to you not to be placed with someone of the same nationality please tell us at the time of booking.

Admission

Insurance

Internet Access

Complaints Procedure:

- Principal will keep a record of the conversation. The Principal will attempt to resolve the matter in person or by letter within 5 working days.
- put the complaint in writing to the Directors of Tti School of English, the letter should be marked 'private and confidential'.
- days. The written response will summarise what investigation has been carried out and what action is proposed in order to resolve the matter.

- If informal discussions do not solve the problem and a student wants to register a formal complaint the process is as follows:
 - Make the complaint to the Principal either in writing or orally. The
 - If the student wants to pursue the complaint further, they will be asked to
 - The Directors will respond to the complaint in writing within 5 working
 - · All complaints will be recorded and kept on file.All complaints are subject to the school's confidentiality policy.

• Tti School of English reserves the right to refuse admission or dismiss any student without refund of fees, in the event of misconduct, non attendance or repeated late arrival.

· Tti School of English also reserves the right to refuse to provide tuition or accommodation or any other service normally offered, if payment has not been made as agreed, either by an individual student, or an agent acting on his or her behalf.

· We recommend students take out health and travel insurance. The school is not able to accept responsibility for loss or damage to personal property.

 The school has a wireless LAN Internet connection available that is free of charge, however the school cannot guarantee this service or provide technical support. You should use appropriate firewall software and virus protection as use of this service is at your own risk. This also applies to Tti accommodation.

• We aim to provide service of a standard that is acceptable to all students. If we fail to do this we want to know about it. This will enable us not only to deal with a specific problem but also to avoid it happening again. Our main objective is to respond promptly and effectively to any student dissatisfaction as it arises. If you are not satisfied with our service, please talk to us immediately. We shall try to solve the problem guickly and informally.

• If you are not satisfied with the response from Tti School of English, you can contact English UK for further advice.

Tti School of English reserves the right to change these terms and conditions, please refer to our website for the complete up to date version.

